



Team Leadership Programme

(Modular Programme of 4 to 6 days)

This programme will give Team Leaders, Supervisors and First Line Managers greater confidence in their role. They will develop skills through self-assessment, additional knowledge and application of new skills and techniques back in the workplace. The programme is ideal for first line managers/supervisors or team leaders and/or those who have the potential to take up the role. Feedback on these programmes has been excellent.

Purpose of the Programme

The purpose of the programme is to increase the confidence of Team Leaders in their role and in managing and motivating their team.

Training Objectives

At the end of the programme participants will:

- have a good understanding of the role of the Team Leader in achieving business growth;
- be able to exercise more personal autonomy and take responsibility for the work carried out by others;
- be able to organise the work of their unit/team with increased confidence;
- have a greater understanding of management and leadership and the effects of different styles of both;
- have a greater understanding of people's behavioural styles and their impact;
- have learned some of the skills required to bring about/achieve change, growth and success;
- have increased their emotional intelligence skills relevant to their role, including assertive communication, conflict resolution and skills involved in people management and motivation;
- have increased their confidence in making decisions and solving problems;
- have increased their understanding of team dynamics thus enabling them to build and maintain effective teams;
- have developed clear goals and an action plan for themselves and their team;
- have acquired several tools that they can put to practical in the workplace;
- have developed an individual action plan for their team and themselves for the following year.